



LEARN Charter School Network Parent Resolution Process

Policy	Parent Resolution Process	Owner	Sekou Robertson, Ayanna Mitchell
Department	Chief Schools Officer	Updated	June 1, 2023

Parent Resolution Process

LEARN Charter School Network welcomes and promotes communication from our families and our communities. We understand that communication is a vital part of our families' and students' success. If you have questions or concerns about your child's progress or behavior, please speak to the appropriate school staff. On-going regular communication can resolve many concerns. Any individual may make a suggestion or express a concern by following the protocol below:

1. Contacting the student's teacher
2. Contacting the school administrator
3. Contacting the Director of Schools or Director of Academics.

If you are a member of the community, please reach out to the school administrator. Community members who e-mail the District or any District employee are expected to abide by the standards in the LEARN Student Code of Conduct ref: Acceptable Use Policy (AUP) for the Internet. All suggestions and/or complaints will be referred to the appropriate level staff member or District administrator who is most able to respond in a timely manner. Each concern or suggestion shall be considered on its merit.