



## LEARN Charter School Network Parent Resolution Process

<b>Policy</b>	Parent Resolution Process	<b>Owner</b>	Jerrold Washington
<b>Department</b>	Chief Schools Officer	<b>Updated</b>	June 1, 2023

### Parent Resolution Process

LEARN Charter School Network welcomes and promotes communication from our families and our communities. We understand that communication is a vital part of our families' and students' success. If you have questions or concerns about your child's progress or behavior, please speak to the appropriate school staff. On-going regular communication can resolve many concerns. Any individual may make a suggestion or express a concern by following the protocol below:

1. Contacting the student's teacher
2. Contacting the school administrator
3. Contacting the Network Chief Schools Officer

If you are a member of the community, please reach out to the school administrator. Community members who e-mail the District or any District employee are expected to abide by the standards in the LEARN Student Code of Conduct ref: Acceptable Use Policy (AUP) for the Internet. All suggestions and/or complaints will be referred to the appropriate level staff member or District administrator who is most able to respond in a timely manner. Each concern or suggestion shall be considered on its merit.